



Jacksonville Juniors Volleyball Association (JJVA)
8457 Western Way • Jacksonville, FL 32256
(904) 854-2323 • www.JJVA.com

JJVA Summer Camp FAQs

1. Where is JJVA Summer Camps program located?

We offer our summer camp programs out of our large 75,000 square foot, indoor and air conditioned training facility. The facility is located at 8457 Western Way, Jacksonville, FL 32256.

2. How do I enroll my child?

You can register your child Online at JJVA.com! Or if you have additional questions stop by JJVA at any time, or call our front office. For your convenience, our welcome desk is staffed and ready to assist you.

3. How far in advance do I need to enroll my child for the start of the camp?

Camp registration is open all summer long! We do need to close registrations for the following week by the preceding Friday when possible.

4. Will I be able to switch my child's enrollment days after registration?

Yes! If you register your child for one camp program and wish to switch them to another camp program, please speak with the camp director immediately. In the past we have had parents who have signed their child up for one camp, but their child actually enjoyed the other camp more, so we just switched them to the other camp! If you would like to switch from Sports Camp over to the Volleyball Skills Camps, you must pay the camp fee difference.

5. What are the hours of summer camp?

Our Summer Camps are a full day 9:00am-4:00pm program. What that means is that you pay one low price for the entire week and extended care is available for an additional cost. **The earliest you may drop off your camper is 8:30am and each camper must be picked up by 4:00pm unless you are registered for our extended care program.** We have created the extended care option for the flexibility of the working families and can drop off as early as 8:00am and pick up as late as 6:00pm. **If you are unable to drop off or pick up your child during regular camp hours you must register for the extended day program.**

6. What do the children engage in while in the program?

Through support, guidance and additional instruction, the JJVA Summer Camp programs provides enrichment through arts, music, physical education, sports and nutrition.

There is a broad range of topics and programs including (and many more!):

- Organized sports & games
- Arts & crafts
- Supervised free play

7. What does my child need to bring to camp?

We have created a list of items and guidelines on what to wear/bring to camp daily. Each Camper should wear their Camp t-shirt, athletic shorts, athletic shoes and socks. Your child can bring a water bottle if they prefer, but we also offer ample opportunities to visit the water fountains for hydration breaks.

We can provide lunch for an additional \$7 per day for your child. If you prefer not to utilize our lunch option, your child will need to bring a lunch. Our Concession stand will be open for chips, ice cream and drinks at lunch. We do not serve lunch options out of the concession stand; only snacks. We also have vending machines to use when concession stand is not open so sending in a few dollars with your child is always a good idea.

8. What is the staff/child ratio for Summer Camp?

JJVA follows the mandated staff to child ratio set forth by the American Camping Associations Accreditation which is:

4-5 year olds – 6:1 ratio

6-7 year olds – 8:1 ratio

8-9 year olds – 8:1 ratio

10-15 year olds – 10:1 ratio

All children will be supervised by JJVA Staff Members at all times, including during ALL activities, walking through hallways, in the gymnasium etc. Most of our staff are college students with sports, recreation, or education backgrounds. Many junior counselors are local high school juniors or seniors. All senior counselors must be over the age of 18. All counselors have cleared mandatory background checks as well as national sex offender checks. They have had a successful experience working with children, have been trained by JJVA Directors and are looking forward to getting to know your family.

9. Do the children receive a snack while at Camp?

JJVA will provide children with 2 healthy snacks daily. This snack is not a meal. Our typical snacks include: granola bars, fruit, cheese, crackers, yogurt, sun chips, popcorn etc. An occasional dessert may be served as a special treat!

10. What if my child will be absent from camp?

Campers are to be signed in to camp by 9:00 am each morning. If your child will be absent from camp please email the camp director to inform them of the absence by 9:00 am. Since camper attendance relies on parents or guardians dropping children off at camp, Camp personnel will not attempt to contact parents, guardians or emergency contacts if child is not signed in as expected. Fees will not be refunded for missed camp days.

11. What is your refund policy?

Fees for programs are based on a per week basis JJVA will not deduct days missed from your fee when you enroll for a week of program, you are reserving time, space, staff, and provisions for your child, whether or not he/she attends. If programs are closed due to inclement weather (i e hurricane), refunds will be made. If you are dissatisfied with your camp experience, we require a camp exit interview. This information is used to continually improve our camp programs. Your camper's satisfaction is guaranteed so any unused portion of your camp fee will be willingly refunded!